

**Manchester City Council
Report for Resolution**

Report to: Executive - 20 January 2021

Subject: COVID-19 update

Report of: Chief Executive and the Deputy Chief Executive and City Treasurer

Summary

This note provides the Executive with a brief overview of the items regarding the COVID-19 situation that are appended to the note.

Recommendations

It is recommended that the Executive:

1. Note and comment on the latest situation report documents
 2. Note and comment on the latest version of the twelve-point plan;
 3. Delegates additional business support funding to administer Government schemes as follows:
 - (a) Delegate the design and allocation of BEIS Business Support Funding for the remainder of 2020/21 financial year to the Deputy Chief Executive and City Treasurer in consultation with the Leader of the Council
 - (b) Delegate the decision to update the Council's Revenue Budget for the discretionary ARG funding and the associated decision to spend the funding, to the Deputy Chief Executive and City Treasurer in consultation with the Leader of the Council.
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Wards Affected: All

Environmental Impact Assessment - the impact of the issues addressed in this report on achieving the zero-carbon target for the city
There has been a positive short-term impact on the city's carbon emissions, as a result of significantly reduced travel during the lockdown period. Short-term changes to the public realm have been brought in to manage social distancing and support business re-opening, which has included a re-balancing of highway, pedestrian and cycling use in some areas.
There are opportunities to accelerate the medium term move towards the low carbon economy through, for example, supporting investment in green technology business opportunities and employment.

However, it should be recognised that ongoing social distancing measures could increase the level of car travel in the short-term, as more people return to work and access leisure opportunities as they are gradually unlocked. Short and longer-term travel patterns will continue to be monitored by TfGM and MCC.

Our Manchester Strategy outcomes	Summary of how this report aligns to the Our Manchester Strategy
A thriving and sustainable city: supporting a diverse and distinctive economy that creates jobs and opportunities	<p>This unprecedented national and international crisis impacts on all areas of our city. The Our Manchester approach has underpinned the planning and delivery of our response, working in partnership and identifying innovative ways to continue to deliver services and to establish new services as quickly as possible to support the most vulnerable in our city.</p> <p>The Our Manchester Strategy is currently being re-set and will be brought to Executive in February 2021.</p>
A highly skilled city: world class and home grown talent sustaining the city's economic success	
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	
A liveable and low carbon city: a destination of choice to live, visit, work	
A connected city: world class infrastructure and connectivity to drive growth	

Contact Officers:

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Background documents (available for public inspection):

The following documents disclose important facts on which the report is based and have been relied upon in preparing the report. Copies of the background documents are available up to 4 years after the date of the meeting. If you would like a copy please contact one of the contact officers above.

1.0 Introduction

- 1.1 This set of reports provides the Executive with an update on Manchester's ongoing work to respond to and recover from the impacts of COVID-19.
- 1.2 The appended reports are short, setting out the key work programmes and milestones for each, and updates on the actions required using the sit-rep style of reporting. This provides a user-friendly set of information for the Executive that can be readily updated as required.

2.0 Reports appended

- 2.1 **Twelve-point plan:** This COVID-19 plan is updated every month and is an integral part of the Manchester Prevention and Response Plan. The 12-point COVID-19 Action Plan mirrors the national and Greater Manchester approach with a focus on the following:

- Data and intelligence
- Testing
- Contact tracing
- Contain measures
- Mass Vaccination

- 2.2 **Situation reports:** The most recent situation reports are included for each of the three workstreams. Each provides an update on key actions, impacts, and progress against the milestone plans:

- Economy
- Residents and Communities
- Future Council

3.0 Delegations requested

- 3.1 The Council is being allocated additional tranches of business support funding to administer Government schemes to provide additional support to businesses along with the smaller elements of discretionary funding to meet local business needs. This is the Local Resource Grant (LRG) funding and Additional Resource Grant funding, as set out in the attached Future Council situation report. In order to allocate the funding in timely way a delegation will be required to enable the funding to be allocated when it is received rather than waiting for the next Executive Committee.
- 3.2 The LRG schemes where the Council is acting as agent for the Government and passporting the grants on their behalf, these payments will be netted off the grant received and will not be shown gross in the budget. For the discretionary scheme the funding will be added to the Council's budget.

3.3 It is therefore recommended to:

- (a) Delegate the design and allocation of BEIS Business Support Funding for the remainder of 2020/21 financial year to the Deputy Chief Executive and City Treasurer in consultation with the Leader of the Council.
- (b) Delegate the decision to update the Council's Revenue Budget for the discretionary ARG funding and the associated decision to spend the funding, to the Deputy Chief Executive and City Treasurer in consultation with the Leader of the Council.

4.0 Recommendations

4.1 The recommendations are summarised at the beginning of this report.

Manchester's 12 Point COVID-19 Action Plan: Winter 2021 – January

(Version 5.0 – Produced 18th January 2021)

Introduction

This plan for Winter 2021 is an integral part of the Manchester Prevention and Response Plan, endorsed by the Health and Wellbeing Board on 8th July 2020. The plan has been updated every month since August 2020.

The 12-point COVID-19 Action Plan mirrors the national and Greater Manchester approach with a focus on the following:

1. Data and intelligence (point number 1)
2. Testing (point number 2)
3. Contact tracing (point number 3)
4. Contain measures (points 4-11)
5. Mass Vaccination (Point 12)

Sir Richard Leese	Leader of the Council, Chair of the Manchester Health and Wellbeing Board
Councillor Bev Craig	Executive Member for Adult Health, Manchester City Council
Joanne Roney OBE	Chief Executive, Manchester City Council
David Regan	Director of Public Health, Manchester City Council
Fiona Worrall	Strategic Director for Neighbourhoods, Manchester City Council
Katy Calvin-Thomas	Acting Chief Executive, Manchester Local Care Organisation
Ian Williamson	Chief Accountable Officer, Manchester Health and Care Commissioning
Sir Mike Deegan	Chief Executive, Manchester University NHS Foundation Trust
Neil Thwaite	Chief Executive, Greater Manchester Mental Health Trust
Paul Savill	Chief Superintendent, GMP

The Manchester COVID-19 Response Group (Health Protection Board) is a multi-agency partnership that will oversee the implementation of this plan and key decisions will be escalated to Manchester Gold Control chaired by Joanne Roney, Chief Executive, Manchester City Council. For any further information about this plan please contact (david.regan@manchester.gov.uk).

1. Ensure that strategic and operational decisions in respect of COVID-19 are informed consistently by high quality data and intelligence

Progress against objectives in the previous period

Produced 'deep dive' analysis of COVID-19 cases and patterns of testing in Black African and Black Caribbean communities on behalf of the COVID Health Equity Manchester (CHEM) group alongside routine monitoring of trends in BAME groups to support discussions taking place in new BAME community sounding boards

Engaged with Neighbourhood Teams to raise awareness and understanding of the COVID-19 Neighbourhood Risk Matrix and worked in partnership with the PRI Team in Manchester City Council to develop interactive online mapping tool.

Worked with Community Health Protection Team to develop improved tools and processes for recording and monitoring cases and outcomes of COVID-19 in people living in residential and care home settings.

Developed series of maps to illustrate geographical location of potential sources of transmission of COVID-19 in Manchester based on data in PHE Common Exposures Report.

Worked with universities in Manchester to share and compare aggregate data in respect of the outcomes of testing activity within the student population living in the city.

Worked with research colleagues in Manchester City Council Performance, Research and Intelligence (PRI) Team to undertake a rapid review of COVID-19 related community engagement work in local neighbourhoods and synthesise learning from best practice elsewhere and behavioural science.

Priorities for the next period

Provide routine data analysis and reporting to support the delivery and ongoing monitoring and evaluation of the Targeted Testing at Scale Programme in Manchester. (Lead: Jack Crompton)

Work with MHCC Business Intelligence Team to improve the management, analysis and reporting of individual record level data in respect of COVID-19 cases and tests in our resident population.

Continue to support, and directly provide, more detailed and in-depth analysis of patterns of COVID-19 in population groups, communities, geographical areas and settings within Manchester.

Develop agreed processes for updating and further developing the COVID-19 Neighbourhood Risk Matrix and ensure that Integrated Neighbourhood Teams are supported to make the most appropriate use of the data in the online tool to help target work in their local areas. (Lead: Kasia Noone)

Lead work to develop frameworks and processes to understand the impact of the work of the COVID Health Equity Manchester (CHEM) group and other activities in respect of addressing inequalities in relation to COVID-19. (Lead: Jo Hobbs)

Continue to support the development of the new case management system in order to ensure that it has the necessary data extraction and reporting capabilities. (Lead: Kasia Noone)

Lead: Neil Bendel, Public Health Specialist (Health Intelligence)

2. Continue to deliver the community testing model with a focus on Targeted Testing at Scale (TTaS) from 30th November 2020

Progress against objectives in the previous period

A proposal to set up a system for protected appointment slots for essential workers at local testing sites was agreed by the Testing Steering Group

Began work to promote a targeted telephone support offer via the local contact tracing team to priority groups who may find it difficult to access a test or need extra support to self-isolate that they cannot access through the national system.

Work commenced to develop and deliver a Targeted Testing at Scale (TTaS) Programme for Manchester as part of the GM and national approach to using Lateral Flow Devices for point of care testing. We revised the approach to TTaS due to National Lockdown measure, priority for weekly asymptomatic testing aimed at occupational groups (key workers) who are unable to work from home.

Testing sites established and running (5 sites in place by 19th January 2021)

Priorities for the next period

Set up a system for locally controlled appointments at local testing sites (PCR testing) to be used by essential workers when there is lack of capacity in the national system. Continue to investigate whether this option would support testing in any other targeted priority groups

Work with the CHEM group to develop and promote the offer of the local test and trace team to priority groups to help them to get the right support to access a test or self-isolate.

To increase the number of sites for asymptomatic testing to try and ensure that there is access for agreed priority groups across the city – the programme has been extended to the end of March 2021

Increase uptake of weekly testing with effective comms for asymptomatic testing, extend the identified cohorts for testing while having oversight of new national programmes that are likely to be implemented in the coming month.

Leads: David Regan, Director of Public Health, Dr Cordelle Ofori (Consultant in Public Health Medicine), Christine Raiswell (Strategic Response Lead), Sharon West (Population Health Programme Lead Testing)

3. Increase capacity to respond to local outbreaks including infection control, contact tracing, environmental health and non specialist support

Progress against objectives in the previous period

Produced plan to strengthen our locally led COVID response work and further increase capacity within Manchester Test and Trace teams, including Community Health Protection Team, MLCO Central Coordination Team, Environmental Health and Compliance and Enforcement.

Recruited for additional roles in the Community Health Protection Team, MLCO Central Coordination Team and local Compliance and Enforcement Contact Tracing Team.

Recruited Agency staff to the Environmental Health Team and introduced new COVID Response Team to relieve pressure on Environmental Health COVID Secure work.

Established locally-led contact tracing and consequence management support for early years and school settings through our Manchester Test and Trace team from 16th November.

Collected and reported more complete data and intelligence on outbreaks and clusters in schools.

Manchester Test and Trace supported several schools during the first part of the winter holidays to ease the burden on head teachers and school leads.

Monitored and evaluated the Level 2 Contact Tracing pilot with the GM Fire and Rescue Service. Our feedback on the pilot influenced the development of an integrated GM contact tracing hub, incorporating both level 1 and level 2 contact tracing, available to us for surge capacity.

Agreed requirements for developing our new case management system. Case Management Design Group leading design and implementation.

Established regular Internal Outbreak Control meetings to discuss current outbreaks and lessons learned.

Recruited senior nurse to support additional Infection Prevention Control (IPC) training with Care Homes and other settings.

Priorities for the next period

Support the resilience and wellbeing of the Test and Trace Team to ensure that the service is sustainable during this most challenging phase of the pandemic.

Provide induction and support to new staff joining our Manchester Test and Trace teams

Continue to pilot a door knocking and calling card service to try to reach more Level 2 Contact Tracing index cases who have not been reached by the national test and trace service or our local contact tracing team via telephone.

Further develop the new explore/tracer roles to support our index case finding work.

Develop and implement our new local Case Management system, going live in early February.

Lead scenario planning exercise for Contact Tracing and Consequence management in potential cases linked to new vaccination sites.

Continue to emphasise infection prevention and control messages to staff and residents and ensure people understand that these are still required despite being vaccinated or having a negative COVID test.

Leads: Sarah Doran (Consultant in Public Health, Health Protection), Leasa Benson (Clinical Lead Health Protection), Sue Brown (Principal Environmental Health Officer), Diane Cordwell (COVID Response Service Lead, MLCO), Christine Raiswell (Strategic Lead, Manchester Test and Trace)

4. Develop and implement community engagement plans for targeted work in specific areas and with specific groups

Progress against objectives in the previous period

Established the Targeted Community Engagement Grant for COVID-19 Health Equity to enable voluntary and community groups to support the work of COVID-19 Health Equity Manchester

Continued to monitor the data to understand other areas of, and communities within the city where enhanced engagement may be required

Met with Neighbourhood Leads on a weekly basis to ensure they have the up-to-date information and have the support and materials required to be able to engage in a meaningful way; this is supported by a weekly set of comms material that focuses on key messages for that week and this is shared widely amongst local networks

Created local 'COVID stories' and used them to support the city-wide campaign, enabling a more localised approach

Priorities for the next period

Continue to monitor the data to understand other areas of, and communities within the city where enhanced engagement may be required

Begin to deliver the COVID-19 Impact fund, working with the VCSE to support residents who are older, are experiencing isolation and poor mental health as a result of COVID-19

Begin to deliver the Targeted Community Engagement Grant for COVID-19 Health Equity to enable voluntary and community groups to support the work of COVID-19 Health Equity Manchester

Continue to meet with Neighbourhood Leads on a regular basis to ensure they have the up-to-date information and have the support and materials required to be able to engage in a meaningful way.

This programme of work will be reported back to Councillor Bev Craig, Executive Member for Adult Health and Wellbeing.

Leads: Shefali Kapoor (Head of Neighbourhoods), Val Bayliss-Brideaux (Head of Engagement, Manchester Health and Care Commissioning), Dr Cordelle Ofori (Consultant in Public Health Medicine), Mark Edwards (Chief Operating Officer, MLCO) and Sohail Munshi (Interim Deputy Chief Executive and Chief Medical Officer, MLCO)

5. Reinforce basic public health messages and amplify key communication messages in relation to COVID-19

Progress against objectives in the previous period

Targeted Testing at Scale: support for the programme has included bespoke material for targeted staff, as well as wider internal messages, stakeholder briefings and external news material. Messages were sent to staff via our HR business partners. Liaison with Army for film footage for use on social media and internal briefings.

COVID Vaccination Programme : Facebook live video of Barry the first person to receive the vaccine at the Wythenshawe site. Stakeholder briefing notes produced. FAQs myth busting about the vaccine developed added to Resource Hub and included in Community Toolkits and translated into 13 languages. Media, social media and MCC website updated to announce the start of vaccinations. Films produced with Councillor Bev Craig and David Regan, Director of Public Health (DPH). All materials included in our community tool kits – cascaded by community representatives and ambassadors across the city.

Ongoing promotion of national pro-vaccine messages and protecting you. Messages about the offer in Manchester (primary care network sites), including clarity of how the appointment system works with the mass vaccination centre and pharmacy sites

Other human content – Dena - Pride of Britain award winner getting her vaccine, regular content from primary care sites and primed to post good news re vaccinations starting in care homes

A series of tiles Q&A posts based on questions from the community – adding news ones regularly

Media briefing with the DPH on the picture in Manchester - shows the pace, scale and targets of vaccine roll-out in the city, the news sites, priority groups (care homes in particular) - as well as a recap on the current Manchester position.

Website core content updated, content uploaded on how the appointment system works to reduce confusion – also references scams

Cllr Akbar – mum getting vaccinated – specifically used to engage with the BAME Muslim community – myth busting

Generic vaccination leaflet produced to help with community conversations, translated into 13 languages

Young people: Toolkit created in collaboration with Manchester's Youth team to support young people aged 11-17. Engagement with young people highlighted a need for a more positive approach to help build resilience. Toolkit featured a video of young people from Hideout Youth Zone talking about their hopes for the future and a life beyond COVID, together with links to support online. Toolkit was shared with Youth Hubs throughout the city and via Young Manchester

COVID High St Fund: providing COVID safety messages for those visiting their local high streets or district centres. Including 144 lamppost banners over 18 locations. Signage provided for Longsight Market to encourage social distancing and insight from the compliance team has resulted in specific comms to support businesses.

Produced messaging and signs for the lockdown which include stronger lines around enforcement.

COVID e-bulletin: 6,463 subscribers – also shared with news list subscribers when relevant, MCC Councillors and Neighbourhood Teams to share with their contacts, community groups who have received Our Manchester grants around 135 contacts, 89 contacts who for/work with homelessness organisations, 70 contacts who work from housing associations and stakeholder comms colleagues.

Community toolkit - Shared with 50+ key contacts

Priorities for the next period

Complete planned film on how to avoid vaccination scammers, identifying case studies particularly from BAME community and two potential short films with BAME GPs who have had COVID and changed their views on the vaccine

Care home vaccinations and case study will be updated and issued once rollout gathers more pace
Q&A with DPH– to be updated
Complete planned film of the COVID-19 peer support group at online meeting – answering if they would have had the vaccination had it been available before they caught the disease.
Translate social media tiles for sharing with community groups
Update community briefing notes
Operational scoping ongoing for care workforce - messaging to be developed as a result

- Internal messages and comms material to targeted staff in phase 1 of the programme roll-out. Since the comms went out 379 staff booked in and had tests in first 2 days.

Leads: Alun Ireland (Head of Strategic Communications), Penny Shannon (Communications Business Partner)

6. Work with and support the hospitality and wider business/retail sector in responding to changing guidance and regulations and swift enforcement against non-compliant businesses

Progress against objectives in the previous period

Regular joint working with Police has continued throughout the pandemic to ensure that businesses understand that a consistent approach will be taken to ensuring compliance with the regulations. Most businesses are now complying with the regulations

The approach to achieving compliance with businesses continues to be one of engaging, educating and encouraging but we have moved more swiftly to formal enforcement action where we are not achieving swift compliance. We have found the new powers useful in achieving compliance.

Working with government departments has been successful in achieving useful new powers and we continue to proactively engage in this work

MHCLG funding for compliance and enforcement work has been used to recruit additional enforcement staff and COVID-secure Marshals which has enhanced the regulatory and enforcement capacity

Positive news stories have been promoted and the intention is to showcase exemplary business practice in the hospitality sector when it is able to reopen

Regular updated comms have been shared across the business sector which has been challenging due to the speed at which regulations and guidance has changed, but this remains a priority area

Priorities for the next period

As the bulk of the hospitality sector is not operational other than some take away activity there will be a greater focus on both essential and non-essential retail, close contact services (hair & beauty), drive through shisha businesses and takeaways. This will include inspections of essential retail to ensure compliance with COVID-secure risk assessments.

Increase in use of enforcement notices and Fixed Penalty Notices for businesses failing to comply, fewer warnings where there are blatant breaches. Progress prosecutions in relevant areas

Follow up on issues of non-compliance identified by COVID-secure marshals

Prepare for the re-opening of hospitality venues and non-essential retail. Provide advanced targeted comms to businesses on changing relevant regulations. Engage with and support local business networks as required.

Continue to work with Government on areas where we have identified additional measures that could be put in place to improve compliance

Leads: Fiona Sharkey (Head of Compliance, Enforcement and Community Safety)

7. Continue to support residents and patients who are at high risk and ensure health equity issues are addressed

Progress against objectives in the previous period
We developed and shared culturally competent tailored and targeted messaging through the CHEM programme
We have developed the work of the place based cultural connectors focussing on ethnic groups that are most at risk in Manchester (South Asian/Pakistani, Black African and Black Caribbean)
We have begun to develop a targeted engagement approach with the other ethnic groups at higher risk including other South Asian communities and White Irish communities
We developed work with partners to develop a whole system approach to protecting high risk occupational groups, including targeted testing
Through the work of the CHEM group , we focused on ensuring that COVID-related services are accessible for disabled people and Black, Asian and Minority Ethnic groups, including testing, contact tracing and virtual clinics
Following the national lockdown announcement and reintroduction of shielding, letters were sent to all Manchester residents informing them of the local support available.
Systems were stood up again to provide support to those who are shielding, should they need it.

Priorities for the next period
Continue to develop and share culturally competent tailored and targeted messaging through the CHEM programme
Continue to develop a targeted engagement approach with the other ethnic groups at higher risk including other South Asian communities and White Irish communities
Outline a programme plan and begin delivery of the COVID Community Champions Fund. This will include scaling up the work of cultural connectors across the city and developing engagement approaches with a wider set of community groups e.g. gypsy travellers.
Continue to work with partners to develop a whole system approach to protecting high risk occupational groups
Work across the system to ensure that those who are CEV are able to access the support that they need.
Ensure that COVID-related services are accessible for disabled people and Black, Asian and Minority Ethnic groups, including vaccinations, testing, contact tracing and virtual clinics

Leads: Dr Manisha Kumar (Medical Director, Manchester Health and Care Commissioning), Shefali Kapoor (Head of Neighbourhoods), Dr Cordelle Ofori (Consultant in Public Health Medicine), Sharmila Kar (Director of Workforce and OD, MHCC)

8. Provide advice to organisers of events that are planned for Winter

Progress against objectives in the previous period

Facilitated the delivery of Lightopia at Heaton Park from Dec 3rd until 4th January accommodating 100,000 visitors. Required ongoing monitoring of compliance with regulations and guidance by attendees. More detailed evaluation to be provided by the organisers in February.
Festive lighting scheme installed and operational from Dec 2 nd with no issues. Removed post Jan 5th.
Winter Markets operated for two 5-day periods in lead up to Christmas – no significant issues reported
Implementation of National Lockdown measures has curtailed all live event activity in January. Holocaust Memorial Day activity still proceeding online.

Priorities for the next period

Improving management of and signage within Markets (MCC run and External providers). Environmental Health and Markets meetings to be established.
International Swim Meet (Feb 12th – 14th) – behind closed doors elite athlete event - is still planned to go ahead - plans and control measures under review.
All other event content in February has been cancelled or reformatted so there is no public live event activity planned over the next period.
Chinese New Year activities (Feb 12th) are being delivered online or as additional lighting/street dressing
Remaining programme content for March is moving online - with exception of the hosting of Para Powerlifting (March) which is still progressing as a behind closed door elite athlete event.
The second calendar quarter of 2021 remains challenging for live event organisers - with most major event organisers resetting their dates for the late summer/autumn period - creating programme congestion for Sept/Oct.
Some low capacity/socially distanced events are still looking at how they can potentially reformat in April/May, but we will need to review how events can be utilised to support city centre recovery April - end of June.

Leads: Fiona Worrall (Strategic Director Neighbourhoods), Neil Fairlamb (Head of Parks, Leisure, Youth and Events)

9. Work collaboratively with Early Years settings, Schools and Colleges to ensure these settings remain open up to the Christmas break

Progress against objectives in the previous period

A new offer for schools to report cases and get support with contact tracing and consequence management was launched on 16th November 2020 following a briefing session with head teachers. The new system is working well and there has been positive feedback from schools and it has enabled us to improve the quality of the data and intelligence we receive on cases.

All schools were given the offer of using Manchester Test and Trace Service to contact parents and carers of contacts identified during the first part of the Christmas break to ease the burden on school leaders. The team provided advice and support to a small number of schools during the early part of the holidays.

Provided an overview of the remote learning offer across all schools and identified gaps/issues in offer. Full report provided to CYP scrutiny committee in January outlining key themes and issues from remote learning offer.

All secondary and schools have LFD tests. Briefing provided on 5th January including public health. Insurers have confirmed okay to go ahead and DPH and Director of Education have provided additional guidance to schools on 15th January 2021. Model completed risk assessment disseminated. All primary schools have access to Targeted Testing at Scale (LFD) testing centres for staff.

Priorities for the next period

Ensure clear guidance and support to schools is in place for contact tracing and consequence management linked to lateral flow testing

Vaccinations to be available for all special school staff.

Roll out LFD tests to primary workforce and monitor impact.

Ensure early years settings workforce have access to Targeted Testing at Scale sites across City.

Review risk assessment for LFD sites on maintained secondary school sites.

Review attendance of vulnerable pupil and children of critical workers in school and ensure consistent approach across City.

Leads: Amanda Corcoran (Director of Education), Fiona Worrall (Strategic Director Neighbourhoods), Sarah Doran (Consultant in Public Health), Christine Raiswell (Strategic Lead, Manchester Test and Trace), Isobel Booler Education Department MCC)

10. Work collaboratively with Universities on COVID secure arrangements for both on and off campus activities with a focus on outbreak management

Progress against objectives in the previous period

Ongoing collaborative working is in place between Director of Public Health, Public Health Team and Neighbourhoods Team with the Manchester Universities with strategic meetings as well as meetings for learning and networking, lateral flow testing, outbreak management and regular tactical meetings to manage student behaviour.

Produced report on outbreak incidents in student accommodation experienced in September/October 2020. Used learning from these and put additional measures in place before students return to Manchester for the Spring term to prevent further outbreaks.

Agreed processes to triangulate information on University cases from different reporting systems and support our response to contact tracing and managing clusters and outbreaks.

Worked with Universities to deliver mass asymptomatic testing programme for students as part of the national approach from DHSC/DfE to using Lateral Flow Devices for point of care testing with students. Consultant in Public Health led daily testing meetings with all GM Universities between 7th Dec and 14th Dec to ensure testing sites were working well and to monitor cases identified. Agreed arrangements for LFD testing for return of students in January 2021.

Worked with PHE colleagues to agree approach for students to be tested before their return to Manchester after Christmas and secured agreement at Strategic Co-ordinating Group. Agreement that students testing positive would isolate at family home rather than returning to Manchester, reducing the risk of outbreaks in student accommodation and better for student mental health to isolate at home.

Priorities for the next period

Review position of Universities in relation to face-to-face, on campus teaching following the end of the current lockdown.

Ensure testing arrangements are in place ready for more students returning to the city following lockdown.

Closely monitor student cases and ensure any outbreaks/clusters are dealt with quickly to prevent large outbreaks once students return to halls.

Investigate offer from NHS GM Mental health services for University students and ensure this is sufficient to cope with current demand.

Ensure joint working continues between the Public Health Team, Neighbourhoods Team and Universities.

Continue to work with the universities, Greater Manchester Police and comms partners through the Student Strategy Partnership to ensure appropriate messages are being delivered to students.

Leads: David Regan (Director of Public Health), Amanda Corcoran (Director of Education), Fiona Worrall (Strategic Director Neighbourhoods), Sarah Doran (Consultant in Public Health)

11. Continue with the Winter planning and support to Care Homes

Progress against objectives in the previous period
Infection Control Fund (ICF) monies distributed in line with guidance and monitoring is ongoing
Care homes continue to escalate financial and occupancy pressures through the COVID-19 emails (2 currently under consideration for support)
Increased number of webinars relating to specific issues such as visiting, testing and vaccination
Engaged providers in strategic decision-making regarding the care market – ongoing approach to establish equity of choosing providers, engaging providers in services design
44 Discharge to Assess (D2A) beds now operational – review of utilisation underway
Rollout of Health in Care Homes Directly Enhanced Service (DES) - ongoing
Worked with the Manchester and Trafford Personal Protective Equipment (PPE) Hub to support the government commitment of 'free PPE for care providers' – ongoing support
Worked with care homes to support the roll out of the national programme for care home visiting using both LFT and PCR tests – paused during national lockdown

Priorities for the next period
Ensure access to new funds
Develop response to new requirement for COVID-exposed patients
Complete review of D2A bed utilisation and model
Recommission home-from-hospital services
Develop improved rapid discharge in homecare market
Planning for wider care market vaccination
Review utilisation of Moston Grange
Complete rollout of Safesteps COVID tracker
Continue to explore business case for Nursing Carer bank (with DHSC)
Improve written communications to providers to reinforce and further develop relationships

Leads: Bernie Enright (Executive Director of Adult Social Services), Sohail Munshi (Chief Medical Officer), Sarah Broad (Deputy Director of Adults Social Services), Ian Trodden (Chief Nurse), David Regan (Director of Public Health)

12. Develop and deliver the Mass Vaccination Programme in Manchester

Progress against objectives in the previous period

Delivery models are established and operational

Seven Primary Care Network (PCN) sites are up-and-running and vaccinating priority cohorts.

Care home residents and staff vaccinations are underway, with the vaccination of care home residents accelerated following the new national mandate, to meet the 24th January deadline.

Health and Care staff continue to be vaccinated through the hospital hub at MRI, and through PCN sites.

The Mass Vaccination site (Etihad Tennis Centre) is now 'live' and slots have been offered to Manchester care sector staff week beginning 18th January. Discussions are ongoing to expand this offer.

Four Pharmacies have also been approved to start delivering vaccinations from 18th Jan, with potential delivery capacity of 6800 per week.

A dedicated Tableau site established to hold modelling and performance-related information.

As of 18th January over 21,000 first dose vaccinations have been delivered to people registered with a GP practice in Manchester, of the 71,163 (Joint Committee on Vaccination and Immunisation cohorts 1-4) we need to deliver by 15th February 2021.

Priorities for the next period

Agree the 13 Week Plan which will detail how the programme will be scaled up and sustained.

Mobilise the eighth PCN site at Plant Hill Clinic.

Complete first dose vaccinations of all care home residents in the city by 24 January 2021

Develop a 'roving' delivery model for the housebound, those shielding etc.

Deliver all first dose vaccinations to those in priority cohorts 1-4 by 15th February (72,000)

Ensure scale up to deliver a first dose vaccination to those in priority cohorts 5-9 by early April (142,000).

Lead: David Regan (Director of Public Health), Dr Manisha Kumar (Medical Director, Manchester Health and Care Commissioning), Jenny Osborne (Strategic Lead Population Health Programmes), Leigh Latham (Manchester Health and Care Commissioning)

Economic Recovery Workstream- Sitrep Summary

As at 14/01/21 For Executive on 20/01/21 Updated fortnightly. Latest updates shown in yellow.

Issue/them e/ activity area	Impact/ challenges experienced	Key planning and response activity being undertaken
General Overview	<p>New national lockdown announced 04/01/21 £4.6 bn new lockdown grants announced- 05/01/21</p> <ul style="list-style-type: none"> Chancellor announces one-off top up grants for retail, hospitality and leisure businesses worth up to £9,000 per property to help businesses through to the Spring. Information now available on council website for businesses on process for applying and eligibility. £594 million discretionary fund also made available to support other impacted businesses comes in addition to £1.1 billion further discretionary grant funding for Local Authorities, Local Restriction Support Grants worth up to £3,000 a month and extension of furlough scheme (gov.uk) <p>Concerns raised by various groups (CBI, BCC, Federation of Small Businesses) that additional support could be too late and new comprehensive response required. Particular concerns raised by BCC that this top up grant will not help smaller businesses with cashflow problems.</p> <p>UK economic outlook- GDP was expected to grow by 5.5% (Office for Budget Responsibility forecasts in Nov). Economy not expected to return to its pre-pandemic peak until late 2022. Growth in 2021 could be lower than Nov projections.</p> <p>Resolution Foundation now expects GDP could be as much as 6% smaller by Easter than forecast, cutting the 2021 growth rate to 4.3%.</p>	<p>Powering Recovery: Manchester's Recovery and Investment Plan' launched in Nov. Four investment priorities around: innovation; city centre and urban realm; residential retrofit programme; and North Manchester regeneration. Seeking govt funding for over 50 projects of £798.8 m. The plan can be accessed here.</p> <ul style="list-style-type: none"> Spending Review Follow up: Work being undertaken jointly by City Centre Growth & Infrastructure and City Policy to gather intelligence and "map" potential sources of investment from the Spending Review to the projects within the Recovery & Investment Plan. This can inform the lobbying work with Government Departments. For the majority of funds announced, details are not yet available. The 3 immediate/known opportunities are: <ul style="list-style-type: none"> ➤ Brownfield Land Fund (see Development section below) ➤ Transforming Cities Fund (launched 2017) for shovel ready transport schemes - to be followed by 5 year funding settlements for local transport in 8 city regions (including GM) from 2022/23, with a further £50m revenue funding for CA's to prepare for the settlements. ➤ 2nd round of the Green Recovery Fund expected to be launched early this year. United City business-led campaign launched 22/11 and supported by MCC.

Brexit- disruption is still expected as companies adapt to new EU arrangements. The OBR estimates a long-term loss of output of about 4% compared with remaining in the EU.

Unemployment- OBR estimates unemployment will peak at 7.5% in middle of 2021 once furlough closes at end April.

House prices- expected to fall sharply this year driven by rising unemployment and end of stamp duty holiday.
Resolution Foundation/The Guardian 01/01/

FT survey of economists 03/01

Economists expect the UK recovery in 2021 to be slower than in peer countries, because of a lower starting point, a larger services sector, low business investment and the impact of Brexit. A survey of nearly 100 economists showed that most of them expect the size of the economy **not to return to pre-pandemic levels until the third quarter of 2022**, despite the expectation of a strong consumer-led rebound from the rollout of the coronavirus vaccine. Increased unemployment, bankruptcies and the impact of Brexit are expected to limit the pace of the recovery. Many economists say the government should not raise taxes at least until the economy has fully recovered, and others note that, given low interest rates, the pressure to reduce the burden of public debt is low.

Business Sounding Board (13/1)

Concerns that vaccination programme and priority roll out will impact the ability for businesses to open up and/or allow staff back into the office due to the younger age bracket of city centre staff.

- **Business Sounding Board and Real Estate subgroup** continue to meet regularly to share intel across sectors and to help support MCC lobbying.
- Weekly MCC **newsletter** issued to over 9,000 businesses with updates.

Hospitality

- The Blues Kitchen (opening in Deansgate Spring 2021) has started a recruitment drive for 120 hospitality jobs.

Discussion about how businesses can support mass testing and create safe environments for staff to return to work as soon as possible and also build confidence with the public to come back into the city

Work being undertaken to support vaccination hubs with recruitment of essential operational managers, administrative staff and marshalls. Liaising with Manchester businesses to review furloughed workforce and match skill sets to roles needed.

Predict that there could be a flood back into the city centre once hospitality can reopen but some concern that pubs may not be able to open until May.

Praise for MCC staff on a very helpful and speedy business grant award process. Some within the business community unsure about eligibility. Reviewing the communication campaign to identify what more can be done (see the Work & Skills section for update on new initiative)

Footfall trends- City Centre (Springboard/Cityco 9/1/21)

Week – Sun 3 rd January to Sat 9 th Jan		
	Year %	Week %
Total	-79%	-60%
St Ann's Sq	-76%	-46%
Exchange Sq	-81%	-72%
King Street	-79%	-51.5%
Market Street	-79%	-57.5%
New Cathedral St	-82%	-73.5%

December footfall v last year down 51%

Manchester wide figures (excluding city centre)-

Week 53/ week commencing 28/12- 03/01

-12.5% week on week (UK -35.5%)

Footfall for the year to date is 23.9% down on the previous year.

District Centres Week on Week/ Year on Year

Cheetham Hill -24.2% -27.9%

Chorlton -12.9% -41.3%

Fallowfield 21.7% -47.6%

Gorton -9.5% -30.8%

Harphurhey -20.8% -21.2%

Levenshulme -6.7% -38.0 %

Northenden -12.0 % -43.2 %

Rusholme -7% -44.0%

Victoria Avenue -16.2% -27.0%

Withington 10.7% -38.6%

Culture

Impact of Tier 4/National Lockdown: All cultural venues have now been closed since 5 November and activity is very restricted – with only rehearsal and filming (for broadcast) permitted. It is unlikely organisations will be able to reopen much before April.

Cultural Freelancers - impact of the pandemic on those more vulnerable in the supply chain includes artists and cultural producers.

Culture

Cultural organisations had been planning for some level of post-Christmas restrictions. Whilst they remain ready to reopen in a Covid-secure way at the earliest opportunity, much of the planning for programmes and activities has been carried out with digital/online options in mind and the organisations will therefore adapt as they need to. E.g. The Halle and Camerata are continuing to make recordings for broadcast (e.g.: BBC Radio 3's Manchester Week 16-22 Jan. - Ten live and pre-recorded performances - <https://www.bbc.com/mediacentre/2020/bbc-radio-3-manchester-week>. The continued furlough scheme will assist with running costs.

Manchester Art Gallery Shop opened in the two weeks prior to Christmas. It received 224 visitors in the week beginning 7 December and 266 visitors in the week beginning 14 December.

GM Artists Hub (GMAH)- designed by a range of cultural orgs in GM (to provide support for independent artists & to inform future dev of artist development programmes. Offer includes 1-2-1 sessions, Group advisory sessions, hardship bursary and grant support for 8 x early careers artists. Currently running a call for 3 x £5,000 commissions for new work - EOI deadline 10/1. Activities since April include - 559 individual artists and creative freelancers benefitted from support, 51 applications for the hardship fund and 10 awards of £500 each. Plans for continued GMAH initiative into 2021.

Culture Recovery Fund 2 – Subject to any changes as a result of the national lockdown, the criteria allows for previous and new applicants. There is a reduced minimum amount (£25k from £50k) - which may enable additional and smaller companies to apply - and an upper limit of £3million (across all programme rounds). Requests can be for no more than 25% of annual turnover. The Culture Team is disseminating information to cultural organisations and is planning a webinar.

Culture Recovery Fund - CRF 2 announced by DCMS on 11/12 allocation of the remainder of the £1.57 billion funding (comprising Arts Council England - £250m; Historic England and the National Lottery Heritage Fund - £36m; BFI - £14 million). In addition, Arts Council England has received £100 million in the form of repayable finance.

On 18/12 Arts Council England announced that applications for its grants would open from 6 January - 26 January 2021 to support cultural organisations as they transition back to a viable and sustainable operating model during April-June 2021

Extension of Film and TV Production Restart Scheme – Government announced on 20/12 that the scheme which guarantees support to film & TV productions if they incur losses due to delays caused by Covid-19, would be extended to include cast and crew over the age of 70. In addition, the deadline for productions to register for the scheme has been extended until April 2021, giving more film and high-end TV projects the security to start shooting in the spring.

Aviation

Brexit- teething problems reported with some flyers being refused access to Spain for not having the right documentation. As with Covid situation, there is the risk that UK travelers are locked out from the EU for pandemic reasons now as a third country. 05/01/21

Key issues: faster testing, travel corridors, greater transparency.

New testing facility at Man Airport went live on 3/12. Full range of tests will be available to all passengers in a new, purpose-built facility just outside of the main terminal

	<p>building. First to give passengers the chance to book discounted pre-flight testing appointments on the high street at selected Boots UK stores.</p> <p>'Test to Release' scheme launched 15/12. People arriving into the UK can halve their quarantine time in receipt of a negative test result.</p> <p>Higher Education Institutions Only students undertaking training and study for limited courses should return to face to face learning ie medicine, education, social work. Others to remain where they are and start new term online until at least mid-Feb. 1/1/21</p> <p>City centre office market- Positive reaction to vaccine news. Second lockdown has helped occupiers with the view that the office is essential for many reasons. Rents are holding up and are robust. Not as much downsizing as expected. Some signs of larger businesses moving forward with relocations next year. (Sounding Board/OBI 09/12)</p>	
Development	<ul style="list-style-type: none"> Continued development interest in the city for both commercial and residential scheme. All schemes are back on site, and construction levels increased since the beginning of the pandemic, although with some overall delays to programmes. Access to finance for hotel and retail schemes likely to be more challenging. Economic Recovery & Investment Plan identifies key schemes which can drive recovery and create new jobs. Ongoing work to identify funding opportunities for schemes. Long term impact on office demand being monitored on an ongoing basis, but positive 	<ul style="list-style-type: none"> Planning reform consultation underway on the building of public service infrastructure and the extension of permitted development rights -10/12. To run in parallel to the recent White Paper on planning reforms- focussed on shorter term aspirations. The proposals would allow a greater number of use classes to be converted into residential, such as restaurants and indoor sports centres without planning permission. The Government aims to streamline the planning process for schools, hospitals and other infrastructure but creating a 10 week deadline for a decision and allowing buildings to be extended further without the need for permission.

indications from office agents and the Business Sounding Board.

- Government increased housing target by 35% in UK's 20 largest cities, including Manchester, in December 2020. The implications of this are currently being reviewed.

- Construction at **Mayfield** has started. Publicity on the start of works on Mayfield Park being planned for December/January.
- MCC has now entered into contract with Homes England for £51.6m Housing Infrastructure Fund (Forward Fund) grant award for Northern Gateway and procurement processes are commencing to deliver civil engineering / core infrastructure works that will unlock development plots for c5,500 new homes in the Redbank neighbourhood. Infrastructure works must be delivered by March 2024 and housing delivery will commence from that point onwards.
- Closing date for 2nd round of Brownfield Fund on 8/12. 11 Manchester schemes were submitted, including Collyhurst Village, 3 Eastern Gateway schemes, Silk Street, former Manox site and Jackson's Brickworks. Decisions expected March 21, following appraisal by GMCA and presentation to Directors of Place, Chief Executives and Leaders. GMCA has received an additional £15.8m funding as part of a 10% uplift in the previous round funding. 2 Manchester schemes are being considered – Ancoats Dispensary & Gould Street (N Gateway)
- Community consultation on the first phase of the delivery of Collyhurst has been concluded in advance of planning applications for the delivery of approximately 270 homes (including up to 130 new Council properties) in Collyhurst Village and Collyhurst South and the first phase of a new park. Planning applications are anticipated in early 2021. The scheme could commence in Spring 2021 subject to the outcome of the Brownfield Land Fund application referenced in the bullet point above which is for enabling works.
- Three new leases have been confirmed for City Tower, including Oodle Car Finance, Coalfire (a cyber risk

		<p>management advisory firm), and Amey who will be relocating within the building.</p> <ul style="list-style-type: none"> • Capital & Centric have launched a consultation (23/12) on a scheme for c.120 homes on Swan Square, as part of the New Cross Regeneration initiative. The scheme also proposes a shared and private roof terraces for residents, as well as ground floor workspaces. • A revised planning application has been made for the ground floor and basement units at the Hanover building at NOMA, to reflect a change in the retail market from traditional retail store to more experience-led offers (23/12). • Grade A office space continues to be let in the city centre - a record office rent has been achieved in a letting to Grant Thornton for space in the Landmark building at £38 per sq.ft. Recent lettings also include Hana taking 2,973m² at Landmark, and Taylors Solicitors securing a move to the newly refurbished St James's Tower • Two major developments on the Oxford Road Corridor have completed: Unite Students' Artisan Heights scheme at New Wakefield St (603 beds) - has recently completed with students already moving in. A new Premier Inn hotel and multi-storey car park at Circle Square has also completed adding 158 hotel rooms and 1,100 car parking spaces to the city centre stock . • Public consultation for the new Ancoats Neighbourhood Development Framework has recently ended. Working in partnership Manchester Life, Great Places and Manchester City Council have developed a proposal for over 500 new city centre homes on 6 sites, including 150 affordable homes, and a mobility hub aimed to encourage environmentally friendly transport.
Affordable Housing	<ul style="list-style-type: none"> • Risk to developer and investor confidence. 	<ul style="list-style-type: none"> • Extra Care facilities in development: 4 schemes under construction

	<ul style="list-style-type: none"> • Working with RP's and other developers to understand current impact and forward plans. • Assessing sources and levels of investment, and any obstacles • Investigating grant funding, financial and other support needed to enable early start of key projects • Understanding supply chain issues and identifying appropriate support measures. • Developing guidance/share good practice for safe operation of sites • Expediting design & planning phases of projects. • Risk of registered providers slowing down or pausing programmes to consolidate finances/liquidity • Ensure Zero Carbon and Fire safety provision are part of the programmes. • Potential flooding of the PRS sector as the short term let market shrinks. 	<p>257 apartments 3 RP schemes 1 MCC (PFI scheme)</p> <ul style="list-style-type: none"> • Regulator for Social Housing (RSH) called for Registered Providers (RP's) to provide revisions of their business plans by September. This will identify any viability risks but should also identify progress on development programmes. • Managing existing onsite, pipeline and planned development with RP's. These were referenced in the June Executive report. <ul style="list-style-type: none"> ○ 398 homes under construction and anticipated in the 2020/21 year. Re-mobilization of sites now underway. ○ 252 homes currently in the programme for 2021/22. ○ New projects emerging. ○ The scheme with Clarion has been finalised to deliver shared ownership homes for the full development • Silk Street <ul style="list-style-type: none"> ○ Silk Street funding has been approved through the Capital Strategy Board. Contracts are being finalised with Rowlinson Construction before moving into the detailed design stage in January, and Homes England Affordable Housing Programme (AHP) grant application. • Progressing the establishment of a Local delivery vehicle. Looking to start on site with key projects and novate across. <ul style="list-style-type: none"> ○ Site assessments have now been completed by CBRE and this work is now with PwC who are producing a financial model to ensure project viability.
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		<ul style="list-style-type: none">○ The financial modelling will influence the final legal structure to be used and how future phases are going to be delivered.● Project 500 progressing. Will deliver 500-600 homes. <p>The sites have been broken down into 3 phases and the RP's are in the process of attending workshops with MCC to discuss the plans before submitting bids to Homes England AHP. All members have been contacted to outline development plans in their wards and follow up meetings are being planned where necessary.</p> <ul style="list-style-type: none">● The GMCA proposed partnership has been delayed so this will have a knock-on effect to the Manchester Collaboration. <p>Once the GMCA approach is signed off the Manchester collaboration will be agreed and a series of outputs and outcomes will be set out in a shared vision</p> <ul style="list-style-type: none">● Ongoing intelligence gathering with developers to understand status of projects and support needed.<ul style="list-style-type: none">○ MHPP Growth workstream capturing current position and plans.● Prioritisation of land assembly and due diligence to allow acceleration of build programme.● Working with Your Housing Group to bring forward a 200+ new build scheme in East Manchester with 60% planned for affordable housing● Working with One Manchester to deliver the regeneration of the Grey Mare Lane Estate, which will lead to the reprovision of 124 existing homes, the retrofit of 169 homes and the delivery of 166 new homes. <p>Masterplanning / community consultation currently</p>
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		<p>underway and a masterplan will be taken to MCC Executive for endorsement in early 2021 in advance of the scheme commencing.</p> <ul style="list-style-type: none"> • Work progressing on a mixed tenure scheme on the former Manox site in East Manchester. This will provide over 400 new homes on a very complex site, proposed delivery of a net zero carbon scheme with just under 30% of affordable housing. • Homes England recently announced a new Affordable Homes Programme Fund for 2021-2026. Officers are working with partners to maximise the funding for a Manchester Affordable Housing Programme that will include a substantial amount of specialist and supported housing. AHP submission is still proposed for December.
Transport and Infrastructure	<p>Work with TfGM to agree a broad overall transport plan to support gradual opening up of the city with a focus on pedestrian movement and safe use of public transport linked to an agreed package of measures to support safe pedestrian access.</p>	<p>Travel demand continues to be low, with 1/3 fewer journeys than to be expected at this time of year taking place across GM. Highest impact is on rail and Metrolink travel.</p> <p>Bus reform consultation closes on 29/21</p> <p>Manchester (LA) Transport Usage Data (for w/e 3/1)</p> <p>Bus Patronage, decreased by 22.2% on the previous week and was -75% on pre Covid levels.</p> <p>Metrolink Network patronage, decreased by by 22.9% on the previous week and was -84.3% on pre Covid levels.</p> <p>Highway - Private vehicle trips, were -21.9% on the previous week and -46.4% on pre Covid levels.</p> <p>Rail - Passenger numbers, increased by 7.9% on the previous week and were -78.6% on the same period last year.</p> <p>Cycling - Cycle volumes, (265,747), decreased by 25% on the previous week and were -69% on the same period last year.</p>

GM Wide Data

○ Metrolink 9/3/20 122,613

14/7/20 37,834

18/09/20 57,144

11/10/20 27,197

13/11/20 33,714

17/11/20 33,622

11/12/20 37,653

30/12/20 31,800

○ Bus 9/3/20 515,309

14/7/20 192,181

18/09/20 333,220

11/10/20 119,760

10/11/20 274,267

17/11/20 273,394

11/12/20 315,223

30/12/20 177,038

Rail 9/3/20 104,795

14/7/20 28,257

18/09/20 47,871

11/10/20 34,910

13/11/20 28,381

20/11/20 28,729

11/12/20 32,122

30/12/20 31,533

GM Highway 9/3/20 5,082,000

14/7/20 4,221,209

18/09/20 4,838,128

11/10/20 3,378,133

13/11/20 4,230,726

20/11/20 4,255,985

11/12/20 4,630,511

30/12/20 3,599,744

		<p>Face Coverings- Face covering compliance is around 90% on buses, 83% on Metrolink and 80% on trains. (as at 3/1)</p> <p>City Centre Transport Strategy closed on 4/11/20. Analysis indicates overwhelming support for the proposals within the draft strategy. Report expected to be presented to Executive in February or March.</p> <p>Active Travel Fund (ATF) GM awarded £15.9m. Work underway to develop city centre 'triangle' and Wythenshawe schemes for pedestrian and cycling routes.</p> <p>Network Rail - Rail enhancements budget has been cut by £1bn – down nearly 10% from the £10.4bn previously calculated by the Office of Rail and Road (ORR). 16/12/20</p>
	Analysis of businesses' plans for reopening, working with TfGM, CA, Chamber, Growth Company	TfGM linked into Day Time Economy recovery group work
	Identify and implement interventions that support social distancing and support business reopening and procure necessary equipment to facilitate this.	Re-purposing of city centre streets and open spaces. Initial ideas are now being developed further in consultation with members. The proposals seek to draw on best practice from other cities in the UK and abroad.
	Continue with highway works that can be undertaken during lockdown	<ul style="list-style-type: none"> Continuing with all our major projects that are on site and continuously monitoring government guidance about construction Finding ways to accelerate all our programme of walking and cycling schemes aiming to have early starts on all our programmed projects Maintaining our roads at business as usual levels by inspecting them and making repairs Resurfacing and treating many more main roads than originally planned to take advantage of lower traffic levels Working with TfGM to review bus stops and increase pedestrian phasing at signalised crossings.

<p>Skills, Labour Market and Business Support</p>	<p>Significant growth in the number of Manchester residents claiming Universal Credit.</p> <ul style="list-style-type: none"> • 151% rise in claimant count in Manchester during from April to September – 73,709 claimants in September • affects every LSOA in the City & all age ranges. The area with the highest number of claimants is Harpurhey with 3714. • The city centre (Piccadilly & Deansgate) has seen an increase of 480% - 230 claimants in April;1334 claimants in September. • Particular impact on young people which has seen an increase of 136% - 12,261 claimants in September. Highest levels are in Moss Side with 639 claimants. <p>Furlough and newly unemployed</p> <p>- The official unemployment rate (in the three months up to October) rose nationally and in the North West of England (to 4.9% and 4.7% respectively). In Manchester the rate of unemployment has remained at 6.1% however this data only covers the period up to June (data up to September released on the 26th January)</p> <p>- Claimant unemployment (unemployed people who claim benefits) also edged up. In November 2020 there were 34,790 claimants in Manchester – up from 33,915 in October.</p> <p>- Older people are accounting for more claims. Since the autumn increasing numbers of claims from people in their 50s and 60s have become apparent while there has been some decline in the numbers of younger people (under 25s) receiving unemployment support.</p>	<p>Furlough and newly unemployed</p> <p>Newly Unemployed Support Take up on the www.manchester.gov.uk/Help to get work scheme has been low with 65 residents requested support since offer went live. Anecdotally there is a sense that some residents are self-serving and using other offers of support/ agencies. There is a sense from DWP partners that those who have been made redundant were taking time out - becoming “economically inactive” in the run up to Christmas.</p> <p>Eventbrite link to MAES training has been added to an extra Bulletin, to encourage enrolment. In addition, the bulletin will include sector skills intelligence to provide information to residents on growth areas and skills required to access them.</p> <p>Meetings with partnership leads (DWP, Growth Company, CAB) to discuss what information they hold on this cohort, what can they share so we can assess the level of demand from residents that is not being requested via the Helptogetwork page.</p> <p>Preparing a leaflet drop to all residents in Manchester to advertise the partnership and offer, along with information about other support available. Liaising with Neighbourhood Teams and Growth Company to progress.</p>
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- Claims for Universal Credit (UC) have continued to increase. In November 2020 there were 76,852 people on UC in Manchester. This compares with 42,120 in March.

- Redundancies slowed in November 2020. Employers issued just over 1,400 notifications compared with 3,200 in October. In the last six months 24,140 people have been notified of redundancy in Greater Manchester (GM).

- Vacancies have fallen in recent weeks but were still running at about 3,000 a week in December which is not far off the levels recorded at the start of the year before the pandemic hit.

Offer for 16-19 year olds

A brief summary of the figures show that there has been a reduction in the level of unknown NEET young people compared to last month, decreasing from 1178 (9.9%) in October to 649 (5.5%) for November. Although this is higher than in November last year, it is a smaller difference of 0.8 ppts. Last November was submitted at 545 (4.7%). However, as destinations continue to be confirmed this has caused an increase in NEET. This has risen from 375 (3.2%) in October to 434 (3.7%) and is also higher than last year by 0.4 ppts.

Compared to last year, the numbers of young people that have settled in further education and training destinations is very similar at 10,385 (87.7%) this November and 10,065 (87.6%) last November. However, employment has remained significantly lower at 357 (3.0%) compared to 508 (4.4%) last year. This suggests that the pandemic has had a larger impact on employment rather than education, where there have been fewer job opportunities resulting in an increase of young people becoming NEET.

Overall, the combined NEET and Unknown figures are 1083 (9.2%) compared to 919 (8.0%) last year. Due to similar numbers settling in education and training, there is

Offer for 16-19 year olds

Comms campaign for young people and parents highlighting key messages in relation to opportunities and high-level guidance particularly to support transition from School into an EET destination.

Youth unemployment

Ongoing work with Gateway organisations and employers to create Kickstart opportunities for Manchester young people; DWP and key partners including Growth Company will establish the impact on Kickstart placements as a result of lockdown 3.0.

Skills and employment support for adults

MCC Skills referral support via telephone

less of a difference in young people meeting the duty to participate this year (90.2%) compared to last year (90.9%)

Youth unemployment

Maximise the opportunities from and work with partners to roll out the Kickstart Scheme Impact of lockdown 3.0 on HE student retention will continue to be a key area for focus.

Skills and employment support for adults

Digital exclusion as a key factor impacting on resident's ability to access services and support became more apparent during COVID-19.

Impact of further national lockdown on post-16 and adult education and training with a particular impact on learners with low skillsets.

Mobilising skills priorities action through the Manchester Adult Education and Skills Plan.

· Referrals for skills support were very low over December – 12. Total of 511 residents supported with their digital skills since May 2020.

Device Scheme

· Total of 480 residents supported to access the internet through MCC Scheme o 400 devices donated o 80 Sims with Internet donated to people with own devices but no Wifi

Coordinating the wider Manchester offer of support through the Digital Inclusion Action Plan

· MHCC recruiting Digital Inclusion Officer using same role profile as MCC DIO's.

· Embedding a digital offer for VCSE through the Covid Winter Fund being rolled out as of Jan 2021

· Process of the Work and Skills team contacting providers to identify how learning is being provided and vulnerable learners supported during the current lockdown is ongoing. Most are in a better place and better equipped to meet needs, learning from what has worked or not during previous lockdowns.

Adult Learning Providers – impact on further restrictions and lockdown

· Adult learning providers now having to deliver the majority of their offer online. Although lots of learners have already adjusted to this model of learning since the first lockdown – many have not and many are digitally excluded. Those with lowest skill & qualification levels & furthest from the labour market are least likely to engage /sustain learning. Children at home from school also impacts on adult learners

· MAES have invested in 500 Google Chromebooks and 100 dongles for a loan scheme. This has not met all the demand and out of a total of 90 new requests only 50 devices are currently available.

· The vast majority of the MAES offer is now being delivered online, with exception for young vulnerable residents with an Education, Health & Care Plan

Social Value and Local Benefit

Ensure that MCC's approach to SV reflects current economic circumstances and Think recommendations. Coordinate employment and skills related social value "offers" from across MCC's largest suppliers and capital projects into a pipeline of opportunities that can be promoted to residents and employment/skills/training organisations.

Business Support, Sustainability & Growth

Social value and local benefit

Refresh SV policy to reflect Think recommendations and recovery plan - Draft agreed internally and awaiting sign off via scrutiny and Executive.

Refresh SV policy documentation - Documentation refresh in progress via Contract and Commissioning Leads Group
Refresh planning and local labour process and toolkit - Bulk of documentation complete and being rolled out with new planning applications. To revisit other large schemes and reconnect with main contractors/developers.

Develop pipeline of opportunities through large suppliers and capital projects where MCC is the client - Initial conversations have taken place with colleagues in Capital Programmes and Corporate Procurement. To assign resource to working through and collating offers.

Business support, sustainability and growth

Further work will be underway to establish the details of the new £4.6bn **National Lock down grant** and begin preparations to communicate this to businesses.

Business Grants

- LRSG Grants for businesses (open and closed) are continuing to be delivered.
- Council has allocated over £13.3m of support to 5,338 businesses through the LRSG and ARG (discretionary) schemes between 21 Dec to the 3 Jan: All LRSG Schemes Count Total: 5,154 Grant Total: £12,755,046
- 'Additional Restrictions Grant' (ARG) is a discretionary grant that went live on 27.11.2020 and will close for applications on 19 January for businesses not eligible for LRSG or for those without a Ratable value in a shared space. To date (15/1) grants have been paid to 289 businesses (total of £856,833.45).
- Letters have been sent to pubs to promote the additional £1,000 wet pub grant alongside calls made to many of the main breweries, as there were fewer applications than anticipated.

	<p>Brexit Impacts. UK GDP is forecast to shrink further according to FT Survey of top economists suggesting - UK GDP would not regain its previous level until the second half of 2022, or later. - Suggesting political mismanagement of both the Covid-19 crisis and of Brexit had ensured the UK would underperform other richer countries</p> <p>Equalities/disadvantaged groups Ensure those most adversely affected and underrepresented are supported by activity included in workstreams. This would include Black, Asian and Minority Ethnic groups, young people, over 50's, homeless, veterans, survivors of DV&A, ESA claimants, and those experiencing family poverty.</p>	<ul style="list-style-type: none"> Targeted comms will continue to take place using MCC key channels and key partners including – GM Chamber of Commerce, GC Growth Hub, FSB, Pro-Manchester, CityCo, local business networks to assist in getting key messages out. Preparing a leaflet drop to all businesses in Manchester to advertise the newly unemployed partnership and offer, along with information about other support and grants available. Liaising with Neighbourhood Teams and Growth Company to progress. <p>Brexit- Now a deal is in place- Business Growth Hub and GM Chamber alongside Work and Skills Team will develop appropriate comms and support such as webinars for businesses. Will be somewhat challenging given the new lock down. Officers will update MCC's web pages with diverts/clicks through to Government and Business Growth Hub's pages.</p> <p>Equalities/disadvantaged groups Comms for newly unemployed reviewed to ensure inclusivity. Work club delivery monitored to provide insight on the characteristics of service users to make sure all communities are being serviced. Digital support for over 50's being piloted in North Manchester.</p>
Funding	<p>No specific known impacts on current external funding bids caused by C19 as yet. Known bids progressing through funding approval processes as expected.</p> <p>Team in City Policy developing a funding action plan based on C19 recovery and Corporate priorities</p>	<p>1) Public Sector Decarbonisation Scheme (PSDS) - £22.9m bid submitted by MCC into a combined GM bid of £80m. MFT and RNCM have both joined the GM bid. To date, UofM and MMU have chosen not to bid. Decisions from Salix on the bidding round expected week ending 15th January.</p>

	Working with City Centre Growth to map funding opportunities through the 2020 Spending Review	<p>2. GM bid to Environment Agency's £200m 'Coastal and Flood Resilience Innovation Funding' - there is £6m per applicant available to spend over 5 years. Must be led by a LA. Stockport are going to lead a GM bid, where MCC could get £1m with City of Trees to spend over 5 years on strategic tree planting for resilience. EOIs submitted by 15th Jan, led by colleagues in Highways.</p>
Strategy & Economic Narrative Review	C19 has necessitated a review of existing strategies to understand whether they are fit for purpose given the predicted exacerbation of existing inequalities. This will inform the Economic Recovery Plan & Our Manchester Strategy reset. Formal refreshes would not take place until 2021 when the Our Manchester Strategy has been reset and the full impact of C19 is known.	<ul style="list-style-type: none"> • Draft Our Manchester Reset is being considered by all January Scrutiny Committees and will be introduced by the lead SMT officer with support from City Policy. The Strategy will then be redrafted ahead of February Executive & March Council. A formal launch event will also take place alongside publication of the final document and a short summary version aimed specifically at residents. • Powering Recovery: Manchester's Economic Recovery & Investment Plan launched and published- aligns to existing Our Manchester Industrial Strategy.
External Influencing & Lobbying	The Government's economic response to C19 has been fast moving and feeding in Manchester's priorities has required a coordinated approach.	<ul style="list-style-type: none"> • Letters from senior Council officers have now been sent to senior Civil Servants at No10, Treasury, BEIS, MHCLG, Cities & Local Growth Unit, DWP, DfE, DfT & Homes England. The letters summarise relevant elements of the ER and request a follow up meeting. An electronic copy of the Plan has also been shared. • The work to map Spending Review announcements to the projects in the Economic Recovery & Investment Plan will help to inform the next stage of lobbying for Government investment.
Economic Intelligence	<ol style="list-style-type: none"> 1. Need to engage with Manchester Businesses and key sectors to understand current status re Covid related impacts. 2. Understanding of businesses in rented spaces and analysis to support the Business Rates 	<ol style="list-style-type: none"> 1. On-going work for the Work & Skills Board to develop an integrated approach to economic monitoring. New quarterly sheet incorporates welfare and work & skills data to create a single, holistic product that responds to and better supports emerging priorities against the backdrop of Covid 19. Currently addressing key data gaps, working with colleagues at the Growth Company /

	<p>Discretionary Grants.</p> <ol style="list-style-type: none"> 3. Need to understand the status of the development pipeline across the city. 4. Need to update population modelling (MCCFM), reflecting both the impacts on and from the economy. 5. Demand appraisal for residential lettings market in Manchester post pandemic. 6. Provide economic intelligence to support the LDV 	<p>GM Chamber of Commerce including jobs, inward investment, imports / exports and vacancies by sector.</p> <ol style="list-style-type: none"> 2. Supporting businesses to access all available grants at a national and local level - providing research and intelligence on businesses related to sector / size / rateable value / number of employees etc in order to better target grants / support SMT in their decision making around the delivery of grant schemes. 3. Pipeline tracking - used to support Financial Resilience work including forecasting potential council tax & business rates revenues. <u>Expected completions:</u> <ul style="list-style-type: none"> • Residential pipeline (2020/21): Over 3,500 new homes expected to be completed including c.440 affordable homes • Commercial pipeline (2020/21): 63,700m2 office space, 12,900m2 retail, 27,900m2 industrial, 644 hotel beds, 140,000m2 other. 4. Latest output from MCCFM, W2020, was released w/c 14th Dec 2020 and is due to be discussed at SMT in Jan 2021. It attempts to model for some of the likely impact on growth due to both Brexit and Covid19. For 2020, a zero net migration assumption has been made because of travel restrictions so most growth is due to natural change (births and deaths) and any migration between July 2019 and February 2020. The estimated population for mid-2020 is 579,450. 5. Work on-hold due to analytical capacity issues, carried over into 2021 work programme. 6. Market appraisals (rents & sales values) for Phase 1 LDV sites shared with CBRE to inform rent settings and aid financial modelling work. Appraisal of demand and analysis of void rate shared with Project Board. Further work to understand future phasing of sites required.
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Residents and Communities Recovery Situation Report Summary

6th January 2021

Purpose: Summary of relevant sections of Residents and Communities Recovery workstream for Communities and Equalities Scrutiny and the Executive.

1.0 Residents at risk

1.1 Shielded Residents and the Food Response

- Shielding has been reinstated under the new lockdown measures. Around 19,000 residents are currently on the Clinically Extremely Vulnerable (CEV) list for Manchester. CEV residents will receive a national letter and a local letter with information on accessing support (eg shopping).
- Currently Food Response are supporting circa 250 households per week with food deliveries; 60 of those households identified as Clinically Extremely Vulnerable. Demand for food during the November lockdown remained fairly stable however, this could increase if Government advice changes or if Local Authority asked to provide Free School Meals to families.

1.2 Domestic Violence and Abuse:

- Reported Domestic Violence and Abuse (DVA) incidents increased over the Christmas period, from 193 (20/12/20), to 275 (27/12/20) and remained high at 266 (03/01/21). It is not uncommon to see an increase during this period, analysis is being undertaken to compare with previous years. Unsurprisingly but sadly, the number of DVA incidents with children present also rose significantly, from 72 (20.12.20) to 113 (27.12.20).
- Demand and capacity are monitored through frequent dialogue with our internal Independent Domestic Violence and Abuse service and our local service providers.
- The Domestic Violence and Abuse Strategy Group is meeting mid-January to discuss and plan the Covid response with providers.
- Comms output is being ramped up including amplification by local partners such as GMP and national bodies such as Home Office, Respect, Hestia etc.

1.3 Poverty and Welfare Provision:

- Demand for Test and Trace Support Payments have been larger than initial government estimates of 12 applications a day. We have received an average of 48 applications per day in the first 14 weeks of the scheme. Demand has reduced over the past month, during the Christmas week an average of 24 applications per day were received. At 4.01.21, we have:
 - Received 3,929 eligible applications
 - Paid £542,000 to 1,084 main scheme applications
 - Paid £138,500 to 277 discretionary cases
 - Declined 2,297 applications (954 main scheme and 1,343 discretionary)
- As of 31.12.20, a total of £6,432,667 in payments have been made via Council Tax £150 Hardship payments.

1.4 Homelessness

- Numbers presenting to the service have decreased in the run up to Christmas from, 180 (w/c 30.11.20) to 104 (w/c 21.12.20, 4-day week) to 81 (w/c 28.12.20, 3-day week). Given the moratorium on evictions is still in place these figures are significant.
- 1,626 families are placed in dispersed temporary accommodation (period 8). This is slightly reduced from the last period reflecting the significant work undertaken to move people onto permanent accommodation.
- 68 people were counted as sleeping rough. Although lower than this time last year (91) this shows a cohort of people who have struggled in all forms of accommodation offer. At 30.12.20 there were 141 people accessing cold weather accommodation. Analysis is being undertaken to understand this cohort.
- The Protect programme is being developed, providing intensive mental health, drug and alcohol and social services support to help support people into independence as much as possible who might have struggled in all forms of accommodation.

2.0 Mitigating the impact of covid-19 on communities

- Teams Around the Neighbourhood (TAN) continue to support response work, including engagement with residents, supporting vaccination roll out.
- TANs are meeting monthly to sharing insight, plan activity and deliver their priorities.

2.1 Digital inclusion

- Total of 511 residents supported with their digital skills since May 2020. Although, referrals for skills support were very low over December (12).
- 480 residents have been supported to access the internet through Device Scheme (400 devices, 80 sims with internet donated).
- Under current guidance libraries are designated an essential service by Government to provide Internet access and digital services for people who do not have it at home. During the second lockdown period there were 2500 uses of the internet.
- Libraries are leading GM Libraries digital hubs initiative to create confidential spaces for residents to engage digitally with support services within libraries

3.0 Mitigating the impact of covid-19 on children and young people

3.1 Schools and Education

- Schools open to key workers and vulnerable children only following government announcement on 6th January. Early years settings fully open. All other children to remain at home and access remote learning.
- Vouchers for children eligible for Free School Meals and other financially disadvantaged children were distributed during December holidays. Approximately 41,000 payments made through the Covid Winter Grant Scheme.
- 11 schools supported with contact tracing over Christmas break.
- Attendance continues to average 94%
- Elective home education new notifications 146, compared to 68 in Autumn 2019

- Permanent Exclusion numbers 29, show a reduction of 19 compared to Autumn 2019
- Guidance and information provided to schools on mass testing to commence from 4.01.21. Plan to be developed with school leaders and Public Health on 5.01.21 with key challenges identified.

3.2 Children's Services and Young People

- The operating model for the service is replicating the model during March lockdown. Guidance has been issued to staff.
- Demand at the front door, requests for social care and Early Help are being monitored and will continue to be reviewed as this period of lockdown impacts.
- Key messages regarding supporting school attendance have been circulated. Vulnerable pupils are being monitored and additional attention is being made for fuel poverty.

3.3 Youth

The National Youth Agency and Department for Digital, Culture, Media and Sport have jointly stated that Youth Centres must only open for those with high need and close for majority of young people, aligning with the school offer.

- All open access, centre based provision will cease. All Manchester Hubs and YM providers informed of new position
- Detached, outreached and virtual provision will be increased to ensure young people have access to youth workers and activities.
- Providers will offer 1:1 support and targeted group work to the most vulnerable young people.

4.0 Equality and Inclusion

- New data, produced by Population Health, has been made available to the service highlighting the epidemic curves of daily Covid cases in Manchester by ethnic group, covering the period 3.03.20 to 2.01.21. The data show a continuation of the disparities of Covid cases affecting minority ethnic groups, with a consistent upturn in cases at the turn of the year across all ethnicities.
- GM level research conducted by BMG research (weighted for geographic representativeness) shows that Covid anxieties persist for most GM residents but are particularly affecting, in addition to the main at risk groups: young people, parents of young children, carers and ex-armed forces personnel.

Future Council Sit Rep Report – 7 January 2020

Milestone plan

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1	Future Council: High Level Milestone Mapping															
2																
3																
4	Area	Milestone / activity	Nov	Dec	Jan	Feb	March	April	May	June	July					
5	1. Budget (further detail to be added)															
6	Budget 2021/22	1.1 Government spending review , followed by settlement														
7		1.2 Council's budget and precept setting process														
8	2. Future shape work															
9	Programme Management	2.1 Programme mobilisation														
10		2.2 Engagement with stakeholders across MCC														
11	Defining our purpose (why)	2.3 Review of existing plans and documentation														
12		2.4 Develop MCC purpose and supporting narrative														
13	Defining our service offer (what)	2.5 Design principle development and refinement														
14		2.6 Define and refine future way of working (what MCC will and won't do)														
15	Identifying/refining the service offer requirements (how)	2.7 Development of a future OD plan to transition to new ways of working														
16		2.8 Specific focus streams to enable future TCM tbd														
17	3. Our Transformation – ODOW – workforce, culture, estates, health and safety, risk assessments															
18	Workforce	3.1 Completion of all risk assessments														
19		3.2 Roll-out of working from home approach														
20		3.3 Work to rescope and consolidate use of estate where possible														
21	Estates															
22	4. Our Transformation – Our Ways of Working – digital enablers															
23	Microsoft 365	4.1 Completion of roll-out of M365														
24	Intranet	4.2 Launch of new intranet														
25	End user device	4.3 First order														
26		4.4 Roll-out														
27	Network infrastructure	4.5 LAN/wifi decision														
28		4.6 LAN/wifi procurement and planning														
29		4.7 LAN/wifi roll-out														
30		4.8 WAN decision														
31		4.9 WAN procurement and planning														
32		4.10 WAN roll-out														
33	Telephony	4.11 Roll-out														
34	Corporate systems	4.12 Other proposed projects detail to follow														
35	5. Our Transformation – Strengthening Accountability and our processes															
36	Phase 1	5.1 Constitutional changes, changes to HR and finance/procurement/shared service processes														
37		5.2 Development of Good Managers Guide and related support														
38		5.3 How Do I Guide & suite of tools to support more efficient Finance & Procurement developed														
39		5.4 Streamlining of approvals														
40	Phase 2	5.5 Review of m people process														
41		5.6 Roll out of management development programme														
42		5.7 Embedding of How Do I Guide and tools														
43		5.8 Input into spec for new systems, enabling more digitised approach														
44	6. Our Transformation – Resident and business digital experience programme															
45	REDXP	6.1 Design and implementation of new customer service centre model														
46		6.2 Implementation of new income management system														
47		6.3 Design and engagement exercise on CRM approach														
48		6.4 Resident, business and member engagement														
49	7. Corporate Staff Engagement															
50		Development of the Organisation's Development Plan														
51		All Staff Survey														
52		Awards for Excellence 2020 (Celebrating Excellence)														
53		Leadership Summit														
54		Listening in Action														
55		SLG														
56																
57																
58																

<p>Workforce Update</p>	<p>Latest Position</p> <p>Workforce</p> <ul style="list-style-type: none"> • Arrangements in place to support current lockdown with agreed list of essential services and key workers in place, arrangements to support shielded staff and support to staff working from home or in a work setting. • As of 6 January 2021, low overall levels of staff off sick 3.80% non Covid related (280 staff), and 1.13% staff absent with Covid 19 symptoms (83 staff). • 52.05% of workforce working on site BAU - 3,839 staff • 39.98% of workforce working from home - 2,949 staff • 0.97% redeployed - 72 staff • 1.65% not in work but unable to work from home - 122 staff
<p>Risk and Compliance Assurance Report</p> <p>Overview</p> <p>All building risk assessments have been completed and assurance checks are being carried out. Face coverings are now required in shared areas.</p> <p>Where service and risk assessments are outstanding staff cannot come into the office until completed.</p> <p>Requirements for individual risk assessments have been updated to include the new categories for vulnerable.</p>	<p>Latest Position</p> <p>All building and service risk assessments now in place.</p> <p>Assurance in place that individual assessments have been completed where required by all services.</p> <p>Continuing to provide assurance via compliance visits by Estates and Health and Safety Teams. Positive response provided to Health and Safety Executive following anonymous concerns raised with them in respect of family contact (children's services). Health and Safety Service and Children's Services are confident in the approach being taken. Updates and assurance also being provided following concerns raised in respect of a District Office. This does require some remedial works and actions to improve Covid secure arrangements on site. No other issues arising from compliance visits by Estates and Health and Safety Teams.</p> <p>Health and Safety Service designed management compliance self assessment surveys to be issued via Directorate Leadership Teams w/c 30 November to supplement Health and Safety audits of high risk premises / services.</p>

<p>Guidance sets out that those who were previously shielded should be treated as clinically extremely vulnerable and not come into the workplace.</p>	<p>Site established on Council's intranet which contains all covid related guidance in one place.</p>
<p>Finance and Budget</p> <p>Overview</p> <p>COVID-19 Related costs - Overview as at round 8 November MHCLG Return data - submitted 11.12.20.</p> <p>Net impact of COVID-19 on MCC General Fund is £152m in 2020/21, made up of: £23m in costs, and £129m income loss (Council only) also: £0.6m HRA</p>	<p>Latest Position</p> <p>Spending Review 2020 (25 November) and Provisional Finance Settlement (17 December) Overall position - confirmed that the c£50m planned savings options are sufficient to deliver a balanced budget next year. The announcements only cover 2021/22 and are for one year only.</p> <p>Summary of Local Government finance announcements The main announcements impacting Local Government Funding can be summarised as follows:</p> <ul style="list-style-type: none"> ○ Confirmation that the national Core Spending Power (CSP) will increase by 4.5% (£2.2bn). This includes a Council Tax referendum threshold of 2% and social care precept of 3%. Revenue Support Grant inflation and business rates adjustments worth £1.1m, There is a further allocation of NHB Funding worth £4.1m and Government are inviting views on a replacement scheme. £1.2m lower tier services grant. ○ £6.2m one off Children's and Adults Social Care grant. ○ £1.55bn Tranche 5 COVID-19 funding – Allocated based on the COVID RNF which was developed for Tranche 3 worth £22.2m. ○ Collection Fund - Local Council Tax Support grant (£670m) is a new grant outside core settlement which will fund authorities for the expected increase in local council tax support payments in 2021-22 (£5.7m). This is supporting Council's bottom line to compensate for reduced levels of Council Tax. Can also be used to provide further

	<p>targeted support to those unable to pay. Also, the Local Tax Income guarantee scheme has been announced to fund 75% loss of income announced worth up to £8.6m.</p> <ul style="list-style-type: none"> ○ Other Announcements: ○ Homelessness Prevention Grant - replaces Flexible Housing Support Grant and the Homelessness Reduction Grant, £310m for 2021/22 announced 21 December 2020 ○ Pay Awards - Pay freeze announced in the Spending Review alongside the lower than expected increase to the National Living Wage. ○ £165m is available for troubled families programme. ○ £15m has been allocated nationally to implement the Redmond Review.
<p>Our Transformation Digital Enablers</p> <p>Overview</p> <p>Digital Enablers Current ICT Position: 5,200 staff working remotely with c. 200 remote telephony users. Part way through data centre migration.</p> <p>Challenges: Parts of Infrastructure at capacity Reduced risk to live services including contact centre telephony and public computer access in Libraries, and not putting at risk current live services Capacity in key areas (servers and networks) is a particular issue.</p>	<p>Latest position</p> <p>Office 365 – All staff and members have now been migrated. 500 google accounts remain live with reasons for these requests being worked through. All other google accounts have been deleted. 1,000 phones have still not been migrated so owners are being contacted to see if a device is still required.</p> <p>EUD (End User Device) - End User Device-Business has been approved by the Capital Board and included in the Capital Update report to Executive. Roll out process and prioritisation being developed. Subgroups preparing to be established. Service redesign being planned and is critical. Concerns on supply chain.</p> <p>Data Centre Migration/ Additional Direct Access Capacity – All redundant equipment has now been removed and awaiting confirmation of whether the Sharp facility will be required as a data centre by another organisation. If this is not forthcoming will decommission fully and return to original state.</p> <p>Telephony - Planning for migration of users to the new technology underway. Migration of all users planned during Jan to March. WAN and Wifi connectivity needs improving for some sites.</p>

	<p>Wifi / LAN /WAN - LAN/Wifi evaluation completed. WAN contract has been awarded and mobilisation work is underway. This will improve capacity and connectivity on the Council's networks.</p>
<p>Our Transformation - Our Ways of Working</p> <p>Overview</p> <p><u>Work is underway to reshape the Future Ways of Working plan. HR, Estates and ICT will support services to review their ways of working, learning from arrangements during Covid and tying together physical move, ICT projects including End User and Service Reviews.</u></p> <p><u>The Council's intranet is now live.</u></p>	<p>Latest Position</p> <p>Intranet</p> <p>The new intranet is live and in use. Offline usage for those with no access to Council ICT facilities still low and further letters sent to encourage use as well as some targeted engagement by Directorates to encourage use. A competition to be launched to increase adoption, requesting users to complete their profiles for a chance of winning a £50 voucher (two separate competitions; one for network users and one for offline users), as we also require offline users to complete their security questions, to enable them to self-serve i.e. password reset. The staff directory (user profiles) is the backbone of the intranet, it's linked to search and will enable staff from across the business to connect, collaborate and work together more easily. A new process is being developed to manage intranet edits to content and new content requests.</p> <p>Future Ways of Working (FWOW)</p> <p>FWOW Work is continuing to rescope the project, bringing the Estates, ICT and workforce elements together. Progress to date:</p> <ul style="list-style-type: none"> • Future estates proposals agreed at SMT which will release two leases. office moves planned including Revs and Bens (with the reopening of Alex House) Finance, Legal and Elections. • Research/ benchmarking to better understand how organisations will operate post pandemic, particularly public sector • Children's Services have established an OWOW Board which will develop permanent flexible ways of working across the Directorate; learning from arrangements during Covid, feedback from staff, health and wellbeing considerations – all of which will inform a new Workforce Development Plan

	<p>(to include review of skills required for staff and managers to work in this way going forward)</p> <ul style="list-style-type: none"> • Culture work led by HROD underway which will engage with a range of stakeholders across the organisation (at all grades) to understand what the culture is like currently, where we want to get to and to understand what steps and development are needed to get there – this will inform the Future Share and OWOW
Revenues and Benefits Overview	<p>Latest Position</p> <p>Welfare Provision Scheme as of 3 January 2021:</p> <p>Carers</p> <ul style="list-style-type: none"> • 509 applications received and 505 processed • 401 applications (79%) approved, awarding 706 items* to a value of £63,742 (* bed / bedding / cash-grant / travel / utilities / white-goods) <p>Covid-19 support</p> <ul style="list-style-type: none"> • 2,692 applications received and 2,662 processed • 866 requests (33%) approved, awarding 1,058 items* to a value of £56,144 (* bed / bedding / cash-grant / travel / utilities / white-goods) <p>Housing Benefit / Council Tax Support:</p> <ul style="list-style-type: none"> • New claims received (includes Universal Credit New Claim Records indicating a possible new claim for CTS, not all result in a paid claim) W/E 5/1/20 = 363 Total received 1/4 - 5/1/20 = 24,598 W/E 3/1/21 = 298 Total received 1/4 - 3/1/21 = 27,209 • Changes reported (all claim types): W/E 5/1/20 = 3,737 Total received 1/4 - 5/1/20 = 87,136 W/E 3/1/21 = 1,265 Total received 1/4 - 3/1/21 = 108,888

Council Tax Support Scheme Caseload:

- Between 1/4/19 - 1/1/20 the overall CTS caseload fell by 2.97%
- Between 1/4/20 - 1/1/21 the overall CTS caseload has risen by 4.98%

Council Tax £150 Hardship payments:

- Payments of £6,432,667 have been made up to 31/12/20, with;
- £6,168,731 paid to 42,056 households, and;
- £263,936 paid to 1,852 joint-tenant accounts.

Test and Trace Support Payments:

- The Test and Trace Support Payment scheme provides a lump sum payment of £500 to support those on low incomes if they cannot work while self-isolating for 14 days and will suffer a loss of income as a result. The scheme is available to people who meet the criteria from 28/9/2020 up to 31/1/2021. The core scheme is governed by strict criteria set by the government with a discretionary element incorporating government and AGMA level parameters.
- On 5 January the Department for Health and Social Care informally advised that the scheme is to be extended to the end of March. Formal confirmation of the government position is awaited.
- At 4 January we have:
 - Received 3,929 eligible applications
 - Paid £542,000 to 1,084 main scheme applications
 - Paid £138,500 to 277 discretionary cases
 - Declined 2,297 applications (954 main scheme and 1,343 discretionary)*
 - 148 cases pending awaiting further information
 - 99 applications unallocated

* For the main scheme the main reasons for a claim being declined using the reason 'other' are as follows:

1. The start date of the self-isolation was prior to 28 September 2020
2. No loss of income for s/e people who are getting maximum Universal Credit

	<p>3. No reply to request for information</p> <p>4. Live outside MCC area and need to claim from another council.</p> <p>For the discretionary scheme, reasons 1, 3, and 4 also apply however, the largest percentage of refusals are because they do not meet the criteria agreed with other GM authorities.</p>
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